REQUEST FOR EXPRESSION OF INTEREST

REol # GovTech/Tender/25-26/25

Assess the Agency's Al/ML

landscape, design and implement

scalable Al architecture, and

develop proof-of-concept

solutions

Government Technology Agency

Hiring of AI/ML Expert

INVITATION FOR EXPRESSION OF INTEREST

Date: 19th September, 2025

GovTech/Tender/25-26/25

The Government Technology Agency invites expression of interest to provide the following consulting services: Al/ML Expert to assess the Agency's Al/ML landscape, design and implement scalable Al architecture, and develop proof-of-concept solutions. This engagement will be for 6 Months. More details on the services are provided in the Terms of Reference.

An Individual Consultant will be selected as per the procedures described in this REoI, in accordance with Procurement Rules and Regulations in force of the Royal Government of Bhutan

The EoIs are to be submitted at the latest by 3rd October 2025.

The procedural requirements for responding to this invitation are provided in the complete REol document, which includes the following:

Section 1: Instructions to Consultants

Section 2: Standard Forms
Section 3: Terms of Reference

Address for response/ Address of Procuring Agency:

GovTech Agency, Royal Government of Bhutan Thori Lam, Upper Chubachu, Thimphu, Bhutan.

Tel: +975-02-323215 Fax: +975-02-328440

Post box : 482

Yours sincerely,

1. Tshering Cheki, Asst. Procurement Officer, GovTech Agency. tcheki@plantech.gov.bt

2. Tenzin Namgyel, Dy. Chief ICT Officer, Data Science and Al Division (DSAID), GovTech Agency, tenzinnamgyel@tech.gov.bt

SECTION 1: INSTRUCTIONS TO CONSULTANT

- 1. Scope of assignment
- 1.1 The Employer has received a budget from **RGoB** and intends to select an Individual Consultant for the specific assignment as specified in the Terms of Reference in Section 4.
- 2. Qualifications of the Consultant
- 2.1 Prospective Individuals shall demonstrate in their EoI that they meet the required qualifications and experiences and are fully capable of carrying out the assignment.
- 3. Conflict of Interest
- 3.1 The Consultant shall hold the Procuring Agency's interests paramount, without any consideration for future work, and strictly avoid conflict with other assignments or its own corporate interests. For this purpose, the provisions of the Procurement Rules and Regulations on Conflict of Interest shall apply.
- 4. Unfair Advantage
- 4.1 If a Consultant could derive a competitive advantage from having provided Consulting Services related to the assignment in question, the Procuring Agency shall make available to all Consultants together with this REoI all information that would in that respect give such Consultant any competitive advantage over competing Consultants.
- 5. Fraud and Corruption
- 5.1 It is RGoB policy to require that Consultants, observe the highest standards of ethics during the procurement and execution of contracts. In addition, as a condition of admission to eligibility, the Consultant shall execute and attach to their Proposals an Integrity Pact Statement in the form provided in **Form 4 of Section 3.**
- 6. Preparation of Eol
- 6.1 Eol shall be typed or written in indelible ink in English language and shall be signed by the Consultant. Consultants are required to complete the following Forms:
 - (a) Form 1: Submission of Expression of Interest;
 - (b) Form 2: CV of the Consultant; and
 - (c) Form 3: Integrity Pact
- 7. Submission of Eol
- 7.1 The prospective Consultant can deliver their EoI by email only at tcheki@plantech.gov.bt bt and tenzinnamgyel@tech.gov.bt.
- 7.2 Eol shall be submitted in two folders (Technical Proposal and Financial Proposal). The Financial Proposal shall be password protected.
- 7.3 The closing date for submission of EoI is 3rd October 2025 up to 5:00PM. EoI must be submitted within this deadline. Any EoI received after the deadline for submission of EoI shall be declared late, and will be disqualified.

¹ In this context, any action taken by a consultant to influence the procurement process or contract execution for undue advantage is improper.

7.4 Eol may be modified or substituted before the deadline for submissio

n.

- 7.5 The Procuring Agency may at its sole discretion, extend the deadline for submission of Eol.
- 7.6 At any time prior to the deadline for submission of EoI the Procuring Agency for any reason or on its own initiative may revise the REoI Document by issuing an Addendum which shall form an integral part of the Document.

8. Evaluation of Eol

- 8.1 Suitability of the Consultants shall be evaluated on the basis of criteria specified in the sub clause 8.2
- 8.2 The points to be given under each of the evaluation Criteria are:

[Procuring Agency may apply the following criteria as appropriate and allocate points accordingly. The points may be further broken down for each criteria/sub criteria]

Criteria	Points
Educational Qualification	20 Points
Relevant Working Experience and its adequacy for the assignment	30 Points
Suitability of skill (such as training, computer skills, proficiency in English and others).	50 Points
Total points:	100 points

- 8.3 Immediately after the closing date and time for submission the Procuring Agency shall open all EoI documents, including any substitutions accompanied by a properly authorized substitution notice.
- 8.4 Following the opening of the EoI, and until the Contract is signed, no Consultant shall make any unsolicited communication to the Procuring Agency. Such an attempt to influence the Procuring Agency in its decisions on the examination, evaluation, and comparison of either the EoI or Contract award may result in the rejection of the EoI.
- 8.5 After the evaluation, the highest-ranked Consultant shall be asked to submit a financial proposal, which shall be subject to negotiation. The financial proposal shall be submitted as per the Form 3 provided in Section 3 (Not Applicable).

9. Negotiations

- 9.1 The first-ranked Consultant shall then be invited for negotiations. If negotiations fail; the Procuring Agency shall inform the Consultant in writing of the reasons for termination of the negotiations and then shall invite the Consultant who's EoI was ranked second to negotiate a Contract. Once negotiations commence with the second ranked Consultant the Procuring Agency shall not reopen the earlier negotiations.
- 9.2 During negotiations, the Procuring Agency and the Consultant shall finalize the "Terms of Reference", work schedule, logistics and reporting schedule etc. These documents shall then be incorporated into the Contract as Description of Services"
- 9.3 The Financial negotiations will involve the remuneration and other reimbursable cost to be paid to the Consultant.
- 9.4 Negotiations will conclude with a review of the draft Contract. To complete negotiations, the Procuring Agency and the Consultant will finalize the agreed Contract.

10. Award of Contract

- 10.1 The Procuring Agency shall award the Contract to the selected Consultant, and:
 - (a) as soon as possible notify unsuccessful Consultants, and
 - (b) publish a notification of award on the Employer's website.
- 10.2 The notifications to all unsuccessful Consultants, and the notification on the Employer's website, shall include the following information:
 - (a) the assignment reference number;
 - (b) the name of the winning Consultant and total price it offered; and
 - (c) the date of the award decision.
- 10.3 Following the decision to award the Contract to the selected Consultant, the parties shall enter into a written Contract binding on both parties. The Contract shall be compatible with the Applicable Laws of Bhutan. The Contract shall be signed by the duly authorized representatives of the parties and shall bear the date of signature.
- 10.4 Where both the parties do not sign the Contract simultaneously,
 - (a) The Procuring Agency shall send to the selected Consultant two original copies of (1) the full agreed Contract and (2) the letter of acceptance (notification of award), each signed by its duly authorized representative together with the date of signature;
 - (b) The letter of acceptance shall indicate the deadline by which it must be accepted, which shall not be more than 15 days from the date of its receipt by the Consultant;

- (c) The Consultant, if he agrees to conclude the Contract, shall sign and date all original copies of the Contract and the letter of acceptance and return one copy of each to the Procuring Agency before the expiry of the deadline indicated in the letter of acceptance;
- (d) In case the selected Consultant fails to sign the Contract agreement within the deadline specified in the letter of acceptance the Procuring Agency may negotiate with the second ranked Consultant.
- 10.5 The Consultant is expected to commence the assignment on 1st December, 2025 at Thimphu, Bhutan. The duration of the contract shall be <u>6 Months</u> from the date of commencement.

SECTION 2: STANDARD FORMS

[Comments in brackets [] provide guidance to the Consultants for the preparation of their Expression of Interest Document; they should not appear on the EoI to be submitted.]

FORM-1 Expression of Interest Submission Form

FORM-2 Consultant's Curriculum Vitae

FORM-3 Remuneration and Reimbursable

FORM-4 Integrity Pact

Form 1A: Expression of Interest Submission Form

Date: To:	
	[Address of Procuring Agency]
Dear Sir/Madam:	
I, hereby submit my EoI to provide the consulting S accordance with your Request for EoI dated [dd/mr	
I declare that I was not associated, nor have bee with a Consultant or any other entity that has prepared uments in accordance with Clause 3.	· · · · · · · · · · · · · · · · · · ·
I have not been declared ineligible by the Royal Go corrupt, fraudulent, collusive or coercive practices in	
If selected, I undertake to commence the consulting date indicated in Clause 10.5.	g Services for the assignment not later than the
I understand that the Procuring Agency reserves th prior to contract award.	e right to accept or reject any Eol at any time
Yours Sincerely,	
Signature	
Name:	
Address:	
Tel:	
Attachment: [List attachments]	

Form 1B- Consultant's Information Sheet

A. Consulting Services Data

A. Consulting Services Da	···	
Name of the consulting se	rvices	
Assignment (Brief Descrip	otion)	
B. Consultant Data		
* Name		
* Country of Nationality		
* Address of consultant		
* E-mail and contact No. o	of consulta	nt
C. Assignment Specific Qu	ualification	ns and Experience
	undertake	(Provide information demonstrating your ability, e advertised assignment and deliver inputs/ outputs ional sheet if required
* Please provide summary (CV)***	/ of your q 	ualifications and attach your Curriculum Vitae

D. Eligibility Declaration

I, the undersigned, certify to the best of my knowledge and belief

- » The CV I attached correctly describes my qualifications and my experience
- » I am not part of the team who wrote the terms of reference for this consulting services assignment.
- » I have not been convicted of an offense or crime related to theft, corruption or fraud.
- » I understand that it is my obligation to notify Procuring Agency should I become ineligible to work with.
- » I understand that it is my obligation to notify Procuring Agency, or should I be convicted of an offense related to theft, corruption or fraud.

» Completed by (Name)	
Date (dd/mm/yyyy)	

Form 2- Curriculum Vitae (CV) of the Consultant

1.	Name [Insert full name]:	
2.	Date of Birth:	Nationality:
3.	-	ersity and other specialized education of staff member, grees obtained, and dates of obtainment]:
4.	Membership of Professional As	sociations:
5.	Other Training [Indicate profes.	ional training relevant to the project \]:
6.	Countries of Work: [List countries	es where staff has worked in the last ten years]:
7.	0 0 1	indicate proficiency: good, fair, or poor in speaking, reading,
8.	held by staff member since gra	
	Assigned [Among the assignm	at Best Illustrates Capability to Handle the Tasks ents in which the staff has been involved, indicate the hose assignments that best illustrate staff capability to ler point 11.1
	Name of assignment	•
	Year: Location: P	ocuring Agency or
	Procuring Agency: Ma	in project features:
	Positions held: Ad	ivities performed:
	Note: Attach the work	experience certificate

10. Declaration :	
I, the undersigned, declare that to the best of my knowled describes me, my qualifications and my experience. I undersherein may lead to my disqualification or dismissal, if engaged.	stand that any willful misstatemen
	Date:
[Name & Signature of the consultant]	Day/Month/Year

Form 3- Remuneration and Reimbursable

The highest ranked Consultant's financial proposal shall be evaluated after the evaluation of Eol. After negotiations, Remuneration & Reimbursable will be part of the total cost as per agreed deliverables in the contract.

(1) Remuneration

Rate (per month/ per day)	Time spent (person-months)	Total
		Sub-Total (1)

(2) Reimbursable

Item	Unit	Qty	Rate	Total
(a) Per Diem				
(b) Travel cost				
(c) Visas, resident permits, airport taxes and incidental travel costs (at cost)				
				Sub-Total (2)

Total Cost: Sub-Total (1) + Sub-Total (2)

Consultants' Representations Regarding Costs and Charges

I, hereby confirm that the basic salary indicated in the contract are taken from my payroll records and reflect the current salary rate **exempt taxes** and which have not been raised other than within the normal annual salary increase anticipated due to inflation, etc. If required I can provide the relevant copies of the latest contract papers upon which the rates are based.

(Name, Signature and date)

Form 4- Integrity Pact

INTEGRITY PACT

1. General:

Whereas (Name of head of the procuring agency or his/her authorized representative, with power of attorney) representing the GovTech Agency, Royal Government of Bhutan, hereinafter referred to as the "Employer" on one part, and (Name of bidder or his/her authorized representative, with power of attorney) representing M/s. (Name of firm), hereinafter referred to as the "Bidder" on the other part hereby execute this agreement as follows:

This agreement shall be a part of the standard bidding document which shall be signed by the bidder during the bid submission and employer shall sign during the bid opening time. on both the parties from This IP is applicable only to "large" scale works, goods and services, the threshold of which will be announced by the government from time to time. The signing of the IP shall not apply to framework contracting such as annual office supplies etc.

2. Objectives:

Whereas, the Employer and the Bidder agree to enter into this agreement, hereinafter referred to as IP, to avoid all forms of corruption or deceptive practice by following a system that is fair, transparent and free from any influence/unprejudiced dealings in the **bidding process**² and **contract administration**³, with a view to:

- 2.1 Enabling the Employer to obtain the desired contract at a reasonable and competitive price in conformity to the defined specifications of the works or goods or services; and
- 2.2 Enabling bidders to abstain from bribing or any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also refrain from bribing and other corrupt practices.

3. Scope:

The validity of this IP shall cover the bidding process and contract administration period.

4. Commitments of the Employer:

The Employer Commits itself to the following:-

- 4.1 The Employer hereby undertakes that no officials of the Employer, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favor or any material or immaterial benefit or any other advantage from the Bidder, either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process and contract administration.
- 4.2 The Employer further confirms that its officials shall not favor any prospective bidder in any form that could afford an undue advantage to that particular bidder in the bidding process and contract administration and will treat all Bidders alike.

² Bidding process, for the purpose of this IP, shall mean the procedures covering tendering process starting from bid preparation, bid submission, bid processing, and bid evaluation.

³ Contract administration, for the purpose of this IP, shall mean contract award, contract implementation, un-authorized sub-contract-ing and contract handing/taking over.

- 4.3 Officials of the Employer, who may have observed or noticed or have reasonable suspicion shall report to the head of the employing agency or an appropriate government office any violation or attempted violation of clauses 4.1 and 4.2.
- 4.4 Following report on violation of clauses 4.1 and 4.2 by official (s), through any source, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings shall be initiated by the Employer and such a person shall be debarred from further dealings related to the bidding process and contract administration.

5. Commitments of Bidders

The Bidder commits himself/herself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of the bidding process and contract administration in order to secure the contract or in furtherance to secure it and in particular commits himself/herself to the following:-

- 5.1 The Bidder shall not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favor, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the Employer, connected directly or indirectly with the bidding process and contract administration, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding process and contract administration.
- 5.2 The Bidder shall not collude with other parties interested in the contract to manipulate in whatsoever form or manner, the bidding process and contract administration.
- 5.3 If the bidder(s) have observed or noticed or have reasonable suspicion that the provisions of the IP have been violated by the procuring agency or other bidders, the bidder shall report such violations to the head of the procuring agency.

6. Sanctions for Violation:

The breach of any of the aforesaid provisions shall result in administrative charges or penal actions as per the relevant rules and laws.

- 6.1 The breach of the IP or commission of any offence (forgery, providing false information, mis- representation, providing false/fake documents, bid rigging, bid steering or coercion) by the Bidder, or any one employed by him, or acting on his/her behalf (whether with or without the knowledge of the Bidder), shall be dealt with as per the terms and conditions of the contract and other provisions of the relevant laws, including De-barment Rules.
- 6.2 The breach of the IP or commission of any offence by the officials of the procuring agency shall be dealt with as per the rules and laws of the land in vogue.

7. Monitoring and Administration:

- 7.1 The respective procuring agency shall be responsible for administration and monitoring of the IP as per the relevant laws.
- 7.2 The bidder shall have the right to appeal as per the arbitration mechanism contained in the relevant rules.

We, he	ereby declare	that we h	ave read a	and understo	od the clauses	of this a	agreement a	and shall
abide l	by it.							

The parties hereby sign this Integrity Pact at (place)_	on <i>(date)</i>
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Affix Legal Stamp		Affix Legal Stamp	
EMPLOYER	BIDD	ER/REPRESENT/	ATIVE
Witness:	Witne	ss:	
Name:	Name	: :	

SECTION 3: TERMS OF REFERENCE

1. Introduction

The Government Technology Agency seeks to engage a highly skilled and experienced AI expert to serve as a strategic partner in advancing its digital and AI initiatives. The ideal candidate will possess deep, specialized knowledge in Natural Language Processing (NLP) and Large Language Models (LLMs) with a broad understanding of the full AI/ML lifecycle, including Computer Vision (CV), MLOps, and on-premises infrastructure.

This engagement moves beyond a traditional contract by focusing on a problem-first approach, ensuring the solution is the right fit for the challenge at hand and not just a technology for its own sake. The primary goal is to deliver a robust, functional, and ethically sound AI system while simultaneously building lasting institutional capacity and self-sufficiency within the Agency.

2. Objectives

The primary objectives for this engagement are to:

- Assess the current AI/ML landscape and operational needs.
- Develop & Integrate advanced AI functionalities (NLP, CV, LLM) tailored to the Agency's processes, ensuring compliance with data protection, cybersecurity, and ethical guidelines.
- Build Capacity through hands-on training and mentorship of local technical staff.
- Document all project phases (architecture, implementation, procedures) in detail.

3. Scope of Work

The consultant will be responsible for the following key activities:

3.1 Assessment & Analysis

- Conduct a thorough needs assessment and requirements analysis for AI capabilities.
- Review existing data sources, pipelines, AI tools, and integration points.
- Deliver a "current state" report outlining challenges, bottlenecks, tool limitations, and skill gaps, with actionable improvement recommendations.

3.2 Architecture Design & Proposal

- Propose a scalable AI system architecture, including model selection and training/fine-tuning strategies for NLP (e.g. translation, ASR, TTS), Computer Vision models, and multimodal LLM services (e.g. chatbots).
- Design efficient data pipelines for ingestion, preprocessing, and feature engineering.
- Recommend MLOps/deployment strategy: API design, UI integration (web/desktop), model monitoring, versioning, and CI/CD workflows.
- Specify on-premises infrastructure requirements (compute/GPU resources, storage) and tools, with setup and maintenance guidance.
- Ensure the architecture meets data protection, cybersecurity, and ethical AI standards.

3.3 Implementation & Deployment

- Set Up Infrastructure: Configure on-prem servers and AI environment (Linux-based) for model development and deployment (inference server).
- Model Development: Develop POC for NLP and CV models for health and forest sectors and LLM services.
- API/UI Development: Guide in building APIs and user interfaces (web or desktop) to access AI functionality.
- Integration and Deployment: Guide to integrate new AI components with existing systems and data sources.
- Collaboration: Work closely with internal teams throughout implementation.

3.4 Training & Knowledge Transfer

- Initial Training: Initial Training: Foundational and conceptual training on NLP, Computer Vision, and LLMs, including dataset preparation, aimed at equipping the local team to effectively support the consultant.
- Final Training: Develop and deliver comprehensive training workshops on the new AI architecture, tools, and best practices (covering NLP, CV, AI fundamentals, model development, and MLOps).
- Mentorship: Provide ongoing mentoring and support to internal staff during and after implementation for capability building.

3.5 Documentation & Reporting

- Project Documentation: Prepare detailed documentation for all stages of the project, including:
 - Current state assessment and proposed AI architecture.
 - o Implementation guides and configurations (models, APIs, UIs).
 - Model evaluation and benchmark results.
 - Operational runbooks and troubleshooting guides.
 - Training curriculum, session materials, and training outcomes (pre/post assessments).
- Reporting: Present regular milestone updates and findings to stakeholders throughout the project.

4. Qualifications & Expertise

The consultant must possess the following qualifications and demonstrated expertise:

- **Education:** Minimum Degree in Computer Science, AI, Data Science, or related field (relevant certifications are a plus).
- **Experience:** Extensive AI/ML engineering experience (5+ years) with a proven track record in designing and deploying NLP, CV, and LLM solutions.
- **Infrastructure:** Expertise with on-prem AI infrastructure (GPU acceleration, Linux/Unix environments, GPU clustering, setting up inference servers).
- **Technical Skills:** Proficient in Al/ML frameworks (TensorFlow, PyTorch, Hugging Face, scikit-learn) and programming (Python essential).
- **NLP:** Deep experience with NLP tasks (multilingual processing, machine translation, ASR, TTS, tokenization and word embedding).
- Computer Vision: Deep experience with computer vision techniques and models.
- **LLMs:** Skilled in fine-tuning large language models and building conversational AI (e.g. chatbots, multimodal understanding, MCP, A2A).

- **MLOps:** Knowledge of production deployment practices (containerization like Docker/Kubernetes, CI/CD, monitoring).
- **Data Handling:** Experience in data acquisition, dataset preparation, labeling/annotation, preprocessing, and feature engineering for AI.
- Ethics: Understanding of ethical Al principles and data protection standards.
- **Communication:** Excellent technical writing and presentation skills; ability to explain complex concepts to both technical and non-technical audiences.
- **Training:** Proven ability to develop and deliver technical training and mentor junior team members.

5. Selection Criteria

The selection of candidates will be guided by the criteria outlined in the Request for Expression of Interest (REoI). All submissions will be evaluated based on their alignment with requirements, including relevant qualifications, experience, and demonstrated capacity to deliver on the scope of work.

Applicants will undergo a virtual interview to assess the suitability of their skills, competencies, and contextual understanding. The interview will serve as a qualitative measure to complement the initial document-based evaluation and ensure alignment with project needs.

6. Deliverables

The following deliverables are expected from the consultant:

- Assessment Report: Documenting current AI/ML landscape, challenges, and skill gaps.
- Al Architecture Design Document: Proposed future-state architecture and technology stack.
- Implemented Al System: Functional POC NLP (MT, ASR, TTS), CV (for health and forest), and LLM (Dzongkha) solution with trained models, APIs, and user interface.
- **Documentation Package:** Comprehensive guides covering APIs, user manuals, system architecture, and operational runbooks.
- Model Evaluation Report: Performance benchmarks and evaluation results for all models.
- Training Materials: Curriculum, presentations, and materials from training sessions.
- **Progress Reports:** Regular status updates and milestone presentations.
- **Final Report:** Complete project report with sustainability and scalability recommendations.

7. Project Timeline

A six-month engagement with key milestones:

- Month 1: Kickoff; Inception report and As-Is assessment completed.
- Month 2: Finalize Al architecture design and set up infrastructure.
- Months 3–4: Develop and fine-tune core NLP, CV, and LLM models for POC.
- Month 5: Prototype testing; API and UI development; begin training internal teams.
- Month 6: Final deployment; complete documentation; conclude training; handover.

8. Reporting & Communication

- Reporting Line: Consultant reports to the Project Manager, Data Science & Al Division.
- Progress Updates: Provide weekly progress reports (technical and training updates).
- Meetings: Participate in regular stand-ups, progress meetings, and milestone reviews.

• Stakeholder Briefings: Present findings to stakeholders as required.

9. Payment Terms

The consultant will receive a monthly lump-sum payment, covering all fees (interest, principal, service charges, tax etc.).

Payments will be released on a monthly basis and are contingent upon the completion of agreed deliverables and satisfactory performance as assessed by the Data Science and Al Division, GovTech Agency.

The agency will bear the logistic cost for the travel around the country and no travel allowance will be provided.

10. Ownership of Deliverables

All source code, documentation, data, and trained models developed under this contract will become the sole property of the Agency upon completion. The consultant retains no future rights to these deliverables unless explicitly agreed in writing.

11. Confidentiality

The consultant must maintain strict confidentiality of all Agency data, algorithms, documents, and processes during and after the contract term.

12. Contract Termination

The contract may be terminated by the Agency if:

- The consultant fails to deliver the project objectives as specified based on the timeline.
- The consultant is found engaging in unlawful activities or violating the laws of the Kingdom of Bhutan